

Are Our Emails Still Reaching You?

Formerly OR Manager — now Periop Leader Network. Our sending address has changed.

A LETTER FROM JOE PAONE, CONTENT DIRECTOR

If you've been an OR Manager reader, attended the OR Manager Conference or OR Business Management Summit, or signed up for updates about Periop Leader Week, you should be hearing from us regularly. News briefings, agenda previews, early bird pricing alerts, speaker announcements, session spotlights built for your role — all of it.

We are now **Periop Leader Network**, formerly OR Manager, with a broader mission to support the full spectrum of perioperative leaders across hospitals, ASCs, and hybrid settings. Our sending addresses have changed as part of that evolution. And when a sender's address changes, even well-intentioned email filters at hospitals and health systems can treat us as an unknown sender and block our messages before they ever reach your inbox.

We've heard from leaders who have said: *"I didn't know registration opened."* *"I missed a pricing deadline."* *"I never got the email."* That's a problem we want to solve for you.

Here's exactly what you can do to make sure our emails from Periop Leader Network continue to reach you.

FOUR WAYS TO MAKE SURE YOU HEAR FROM US

1

Add our addresses to your address book or safe sender list

Add our Periop Leader Network addresses to your contacts or approved senders. If you previously had OR Manager addresses saved, adding our new addresses ensures nothing falls through. Most email clients have an option to **"Add to Contacts"** or **"Never Block Sender"** when you right-click on a sender's name.

Periop Leader Network addresses:

- elletters@om.periopleader.com
- ascleader@om.periopleader.com
- events@om.periopleaderweek.com

2

Check your spam or junk folder

Our emails may have been quietly routed there since our sender name changed from OR Manager to Periop Leader Network. If you find one, open it and mark it as **“Not Spam”** or **“Not Junk.”** This trains your email client to recognize us going forward.

3

Consider using a personal email address

If your organization’s email system is heavily filtered, the most reliable option is to subscribe or update your preferences using a personal email address (Gmail, Outlook personal, Yahoo, etc.). You’ll get the same content with far fewer delivery barriers.

4

Ask your IT department to whitelist our sending domains

If you manage a team or want to make sure colleagues are receiving our communications, ask your IT department to whitelist:

•om.perioleader.com

•om.perioleaderweek.com

Periop Leader Network is here to support you year-round, not just when there’s a conference upcoming. That means daily news, peer connections, shared case studies, and the practical guidance you need to lead in a fast-paced, ever-changing perioperative environment.

None of that reaches you if it’s sitting in a spam folder or blocked at the server level. We don’t want you to miss a registration deadline, a learning opportunity, or a resource that could actually help your team.

If you’ve tried the steps above and you’re still not receiving our emails, please reach out directly at clientservices@accessintel.com and we’ll make sure to take care of you.

Looking forward to connecting and meeting you in Savannah for Periop Leader Week!

Joe Paone

Content Director, Periop Leader Network

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Periop Leader Week 2026

October 5–7 • Savannah Convention Center, Savannah, GA

Uniting OR Manager Conference & OR Business Management Summit

PeriopLeaderWeek.com